

Energy and Technology Committee Legislative Office Building, Room 3900, Hartford, CT 06106

Re: 2020 Storm Isaac and Eversource Energy Rate Hikes

To Who It May Concer,

I am writing in response to the above subject. I am outraged that Eversouce is charging us astronomical delivery charges on my billing. My delivery charges went from an average of \$50 a month to over \$100. For no reason!

Included in the billing that I pay every month is an "Electric System Improvements" charge which is for Eversource to "recover company investments that protect, strengthen or modernizes the electric grid". This fee is \$3.54 a month. Then there is a "comb Public Benefit Chrg" which includes: conservation & load management charge, renewable energy investment charge and systems benefits charge.

Both of these charges have gone from a total of \$4.28 in Jan. to \$16.73 in August, a \$12.45/mo. increase!

Well if they charge us this fee, then why did it take them 8 days to get the power restored in East Haddam CT? There is no excuse for it! We didn't even see a power truck in our Town until four days after the storm began. We lost our entire refrigerator full of food. We do not have a generator and have well water/septic, so we had to monitor everything we did with the water. I own ten large dogs on top of it. So we didn't take a shower during the whole time to conserve the water. We ended up suffering in sweltering heat, with temperatures into the 90's with no air conditioning and I have severe asthma. This is not acceptable!

I cannot afford these astronomical rates and demand a refund for the 8 days we were without power and a grocery credit and lower electric prices in the future!

There has to be regulations over this conglomerate so they cannot charge whatever they feel and have subpar service when storms hit. Where does our money go, just in the CEO, CFO, etc. pockets?

Month	Delivery charge	Supply charge	usage	Electric sys improvement charge	Comb Public Benefit Chrg
Jan. 20	47.19	28.33	337	.97	3.31
Feb.	49.35	31.44	334	1.45	5.41
March	45.89	28.71	305	1.33	4.94
April	45.89	28.71	305	1.33	4.94
May	49.30	31.26	332	1.18	4.40
June	56.04	35.77	380	1.65	6.16
July	86.78	53.90	601	3.01	9.74
August	109.06	60.03	814	3.54	13.19

Sincerely,

Lori L. Riley
East Haddam, CT 06423